Mappedin AI Navigator

Geo-Aware Intelligence for Modern Airports

Mappedin AI Navigator is a unified platform that understands location, movement, and passenger intent to deliver real-time guidance across your entire airport. Whether travelers engage through web chat, voice calls, digital displays, or holographic assistants, they get consistent, accurate information powered by the same intelligent core.

Every passenger interaction is an opportunity

Transform scattered touchpoints into a connected experience while driving passenger satisfaction and revenue

Connection with passengers at every moment
Pre-trip planning, curbside arrival, security, gate navigation, and retail discovery all powered by one intelligence layer that adapts to real-time conditions and individual needs.

Confidence for every traveler
Multilingual support in 100+ languages and natural conversation that meets passengers at their comfort level, whether they prefer typing, talking, or touching a screen.

Built on Azure, owned by you
No separate contract, no vendor-specific infrastructure spend, no surprise invoices when passenger volume spikes. You're leveraging cloud investment you've already made.

Chat that drives spending
Suggest nearby shops, restaurants, and services based on where travellers are and what they're asking, then surfaces relevant deals and events that get them spending